

Written Service Agreement (WSA)

The Written Service Agreement is a service plan developed at the beginning of a case and agreed upon by the parent(s) and the Family Support Team members (discussed later in this chapter). The plan details the the actions the parent(s) will need to take to appropriately address the problems preventing the child from safely returning home. Think of the WSA as a list of items the parent(s) must complete before the court will send their child home.

The purpose:

- To provide overall structure and direction to the casework process
- To document the family's willingness to participate in treatment services and the Division's willingness to assist by providing services
- To provide an instrument to evaluate case progress and accountability of participants and,
- To document the required reasonable efforts on behalf of Children's Division to prevent the out-of-home placement of children.

Components:

- What the family and Children's Service Worker hope to accomplish during the treatment process (Treatment Goals)
- How the family and Children's Service Worker intend to accomplish the defined goals (Tasks)
- When the tasks will be performed and completed (Time Limitations).

As an Advocate:

You should always request a copy of the WSA from the caseworker assigned to your case. The information included will be useful to you in your role as a monitor of the case. Documenting a parent's compliance with the WSA agreement is an integral part of preparing an effective court report.

If a parent has not been provided with a WSA or one has not been prepared, you should advocate for the creation and dispersment of the WSA. Failing to provide a parent with a WSA in a timely fashion could potentially prolong the the child's time in foster care.

MISSOURI DEPARTMENT OF SOCIAL SERVICES CHILDREN'S DIVISION WRITTEN SERVICE AGREEMENT (CD14-B)				Page 1 of 2
Goal Development: For each goal, indicate the corresponding domain(s) from the NCFAS-G+R assessment. It is possible for one goal to address multiple domains.				
<ul style="list-style-type: none"> • Environment • Family Safety • Self-Sufficiency • Readiness for Reunification • Parental Capabilities • Child Well-Being • Family Health • Caregiver/Child Antiviolence • Family Interactions • Social/Community Life 				
DOMAIN (from NCFAS-G+R):				
GOAL 1: Sarah and Blake will address mental health issues with a licensed professional, mentioned to the family support team.				
Tasks to accomplish the goal				
1. Psychological evaluations	Sarah & Blake	30 Days		
2. Psychiatric evaluation	Sarah	30 Days		
3. Parenting Classes	Sarah & Blake	30 Days		
DOMAIN (from NCFAS-G+R):				
GOAL 2: Kristin, Heber, and Marshall will complete various types of therapy to assist in achieving the permanency plan.				
Tasks to accomplish the goal				
1. Family Therapy	Sarah, Blake, Cameron, and Logan	30 Days		
2. Individual counseling	Sarah	30 Days		
3. Therapy releases	Sarah, Blake	Upon Request		
4. Supervised sibling visits (and parent visits when deemed appropriate by licensed professional)	Kristin, Heber, and Marshall	Upon Request		
DOMAIN (from NCFAS-G+R):				
GOAL 3: Kristin and Heber will participate in every aspect of the case to assist in the permanency plan and reunification.				
Tasks to accomplish the goal				
1. Attend FST meetings	Sarah & Blake	Effective Immediately		
2. Attend court hearings	Sarah & Blake	Effectively Immediately		
3. Parents will pay appropriate child support as recommended by department of social services (parents are still receiving subsidy).	Sarah & Blake	30 Days		
4. FCCM will conduct monthly home visits with parents.	Sarah & Blake	Effective Immediately		
Family should read and initial each item prior to signing this document.				
I, _____, will benefit from their completion.				
I agree with the conditions set forth in this Written Service Agreement.				
I have been notified of and understand my rights with regard to the service provided to me by the Children's Division.				
I have been notified of and understand my rights with regard to the service provided to me by the Children's Division.				
Family Signature	Date	Family Signature	Date	
Worker Signature	Date	Supervisor Signature	Date	

